# Dual-lens People Counting Camera Firmware Version: V5.4.6 build170512 Release Note

(2017-06-08 External)

|                   | Firmware Version:           | V5.4.6 build170512     |  |
|-------------------|-----------------------------|------------------------|--|
|                   | SDK Version:                | V5.2.7.30              |  |
|                   | Play Library (PlayCtrl.dll) | V7.3.3.60              |  |
|                   | Encapsulation Library       | V2.5.2.3               |  |
| Firmware          | (SystemTransform.dll)       | V2.3.2.3               |  |
| Basic Information | RTSP Communication Library  | V1.1.3.6               |  |
|                   | (StreamTransClient.dll)     | V1.1.5.0               |  |
|                   | IE Widget Version           | V4.0.1 build170509     |  |
|                   | Plugin Version              | V3.0.6.22              |  |
|                   | iVMS-4200                   | Version 4200 V2.5.10.3 |  |

# **Dual-lens People Counting Camera Firmware V5.4.6**

# build170512 Features

- 1. New Features
- Newly added the mobile and outdoor people counting cameras that support IR.
- Only support English.
- Newly support HTTP data transmission. The device will transfer the data to

# the target server if configured the Destination IP or Host Name.

| HTTP Data Transmission Default |     |      | Default |
|--------------------------------|-----|------|---------|
| Destination IP or Host Name    | URL | Port | Test    |
| 10.18.135.102                  | 1   | 80   | Test    |
| 0.0.0.0                        | 1   | 80   | Test    |
| 0.0.0.0                        | 1   | 80   | Test    |

• For the mobile camera, it supports draw Entry/Exit area and only manual

### calibration is supported.





# Modify the lens height range:

2mm lens: 2-5 meters

4mm lens: 2-7 meters

2.8mm lens: 2.5-5 meters

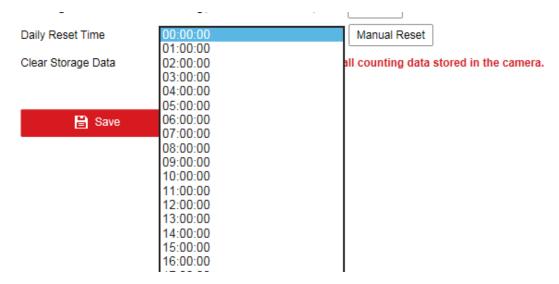
**Mobile Camera: 2-3 meters** 

Newly support to draw polygonal line, which solves the issue that the

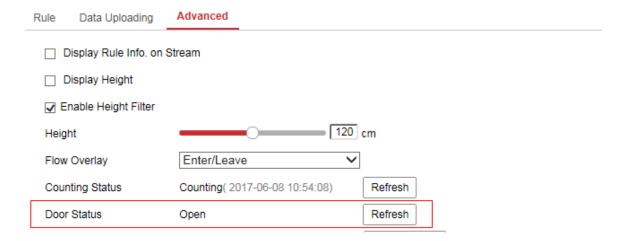
### straight line cannot cover the scene completely.



• Daily Reset Time is configurable and manual reset is supported.



- Daily Reset Time is configurable and manual reset is supported.
- For the mobile people counting camera, it supports exporting
   Daily/Weekly/Monthly/Annual Report only for People Entering and People
   Leaving.
- For the mobile people counting camera, it will detect the Door Status,
   which needs to connect the signal of Opening/Closing door with alarm input of
   devices. It supports two Alarm Input Signal Types: Level Signal and Pulse
   Signal.



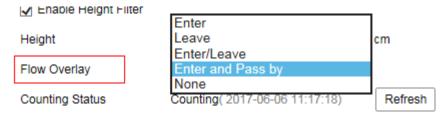
| R                       | lule | Data Uploading      | Advanced                     |  |
|-------------------------|------|---------------------|------------------------------|--|
| Trigger Counting Mode   |      | ger Counting Mode   | Trigger by Alarm Input       |  |
| Alarm Input Signal Type |      | n Input Signal Type | Level Signal<br>Pulse Signal |  |
| Enable RS-485 Data Tra  |      | ole RS-485 Data Tra | ON OFF                       |  |

Support transferring the people counting data via RS485, SDK, HTTP

# protocol.

| Enable RS-485 Data Tra | ON | ● OFF |
|------------------------|----|-------|

- 2. Optimization
- The data of Passing by won't contain the entering data.
- Support OSD overlay, includes Enter/Leave/Pass by.



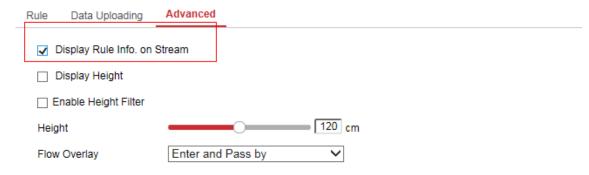
Email Report includes Daily Report/Weekly Report/Monthly

### Report/Annual Report is supported.



- Support ANR function via SDK.
- Support exporting internal parameters via Demo.
- Remove ROI function.
- Only 25/24fps is optional under PAL/NTSC.
- The OSD will display the intraday total number of Flash after rebooting the camera.
- Support Display Rule Info. on Stream and Hikvision play library can analyze

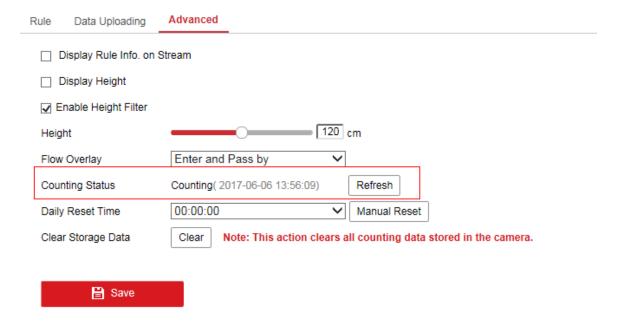
it.



• Support Display Height and the maximum target number can be up to 8.

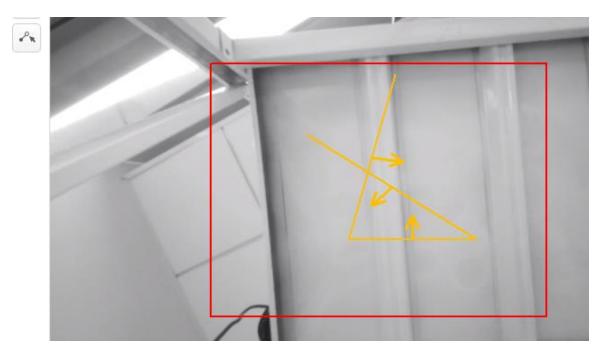
| Rule | Data Uploading                 | Advanced          |        |  |  |
|------|--------------------------------|-------------------|--------|--|--|
|      | ☐ Display Rule Info. on Stream |                   |        |  |  |
| ✓ [  | Display Height                 |                   |        |  |  |
| _ E  | nable Height Filter            |                   |        |  |  |
| Heig | ht                             |                   | 120 cm |  |  |
| Flow | Overlay                        | Enter and Pass by | ~      |  |  |

Support display Counting Status includes Counting/Stop/Pause.



# **Leftover Problems**

- The camera doesn't support SD card slot while has "F" in the model name.
- The data of OSD still will be obtained from Flash after rebooting.
- It won't count when drawing the crossed detection line though it can be saved successfully.



- For the outdoor mobile models, it will miscount under the following situations:
  - 1) When there is a car passing by.
  - 2) Entering the detection area while folding an umbrella.
  - 3) The distance between bag and body is far.
- For the outdoor models, it will keep status of pause counting in the night because of the insufficient IR performance. It can be solved by adjusting the exposure time to 1/25.
- For the mobile people counting camera, People Passing By type should be removed.

# **People Counting Statistics**

| Search Conditions                              | Statistics Results |
|--|--------------------|
| Report Type                                    | Statistics Time    |
| Daily Report                                   |                    |
| Statistics Type                                |                    |
| People Entered People Fxited People Passing By |                    |

• When enabling the text overlay and OSD flow overlay simultaneously, the text overlay won't be displayed.

### When the height of target exceeds 2.2m, it won't be counted.

# **Compatibility Update**

#### • SDK version:

- 1) Play library (PlayCtrl.dll): PlayCtrl\_V7.3.3.60
- 2) HCNetSDK.dll: V5.2.7.30
- 3) System Transfor.dll: V2.5.2.3
- 4) Stream TransClient.dll: V1.1.3.6
- Plugin: V3.0.6.22
- IE Widget version: V4.0.1 build170509
- 4200 client: V2.5.10.3
- NVR version accessing:
- 1) Marvell F series: DS-96128N-F16 (V3.2.6\_160411)
- 2) Marvell F/H series: DS-96256NI-I24/H (STD V3.2.8\_170213\_05), 96000 I series
- 3) Hisi3535 E series: DS-7732N-E4/16P (V3.4.92)
- 4) Hisi3535 G series: DS-7608N-G2/4P (V3.4.1 build151225)
- 5) Hisi3798 K1 series: DS-7816N-K1 (V3.4.93)
- 6) Hisi3536 I8 series: DS-8664N-I8 (DS-7632N-I2/16P, HISI3536 K series V3.4.92)
- 7) Hisi3250D/3521: DS-7608N-SHT (V3.0.17\_150804)
- 8) Netra DVR: DS-9016HF-ST (V3.4.3)
- 9) 8107 platform: DS-7616N-SE (V3.0.15\_150528)
- 10) Hisi F platform: DS-9664N-F8/I (V3.3.4 150715)
- 11) Channel NVR: DS-7832N-K2 (V3.3.9\_151228)
- 12) 96000N-I NVR: (V3.6.20)

#### Genetec Omnicast 4.8 SR8

### • NUUO:

1) Version: V7.0.0, drive version: V5.6;

#### • Milestone:

- 2) Milestone Enterprise 8.1a, Milestone drive version (Driver 8.9)
- 3) Milestone software version (Milestone Corporate 2017 R1 11.1a), Milestone drive version (Driver 8.9)

## • Avigilon:

1) Control Center: V5.10.8.2, V6.0.2.6

Excaqvision:

2) Version: 8.4.1.110805

Avigilon Control Center: V6.0.2.6, 5.10.8.2

**Customer Impact and Recommended Action** 

This update refers to function/compatibility improvement and will take effect

automatically after the Date of Change. We are very sorry for any inconvenience of

use-habit changes caused by this action.

For any questions and request for this firmware, please contact our local technical

support team.

**Remarks:** 

Hikvision reserves the right to change, alter or withdraw the above notification without prior

notice.

• Product design and specifications are subject to change without prior notice.

The Hikvision firmware may contain defects or errors known as errata which may cause the

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request.

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| Product Category       | Model Number                              |
|------------------------|---|
| People Counting Camera | iDS-2CD6810F/C(2.0mm) (Released)          |
| People Counting Camera | iDS-2CD6810F/C(2.8mm) (Released)          |
| People Counting Camera | iDS-2CD6810F/C(4.0mm) (Released)          |
| People Counting Camera | iDS-2CD6810F-IV/C(2.8mm) (Release sample) |
| People Counting Camera | iDS-2CD6810F-IV/C(4.0mm) (Release sample) |
| People Counting Camera | iDS-2XM6810F-I/C(2.0mm) (Release sample)  |
| People Counting Camera | iDS-2XM6810F-IM/C(2.0mm) (Release sample) |